

<b>Cash Releasing Benefits</b>			
<b>Benefit</b>	<b>How it will be achieved</b>	<b>How it will be measured</b>	<b>When it will be measured</b>
Reduction in the number of buildings and associated FM (& energy) costs	<ul style="list-style-type: none"> <li>• Reduced number of properties</li> <li>• Joint procurement of the Hub</li> </ul>	<ul style="list-style-type: none"> <li>• Collate a record of the sites impacted by the project in terms of m2 and existing 12 month FM &amp; energy costs</li> </ul>	<ul style="list-style-type: none"> <li>• Review total m2 for the Hub upon commissioning</li> <li>• Review FM &amp; energy costs for the year 12 months post move in</li> </ul>
Reduction in planned maintenance spend in relation to backlog maintenance liabilities	<ul style="list-style-type: none"> <li>• Disposal of surplus properties and investment in retained assets</li> </ul>	<ul style="list-style-type: none"> <li>• Collate the cost of the backlog maintenance in terms of high, medium and low risk plus the associated capital programme to rectify for each of the sites impacted by the project</li> </ul>	<ul style="list-style-type: none"> <li>• Identify saved capital at commencement of the project</li> </ul>
Delivery of capital receipts	<ul style="list-style-type: none"> <li>• Disposal of surplus properties</li> <li>• Increasing value through a joined up strategy</li> </ul>	<ul style="list-style-type: none"> <li>• Identify the value of surplus sites and compare the value of these sites if they were disposed of individually rather than as a collated site</li> <li>• Identify the social and wider economic opportunities for regeneration</li> </ul>	<ul style="list-style-type: none"> <li>• Commencement of the project and then updated at the actual point of disposal</li> </ul>
Reduced business travel / expenses	<ul style="list-style-type: none"> <li>• Mobile/ agile working allows travel direct to customer's homes</li> <li>• Improved ICT facilitates agile and</li> </ul>	<ul style="list-style-type: none"> <li>• Collate business mileage prior to move to the Hub then again post move</li> </ul>	<ul style="list-style-type: none"> <li>• For a period of 6 months prior to the move and then for the 6 months</li> </ul>

	flexible working		following the move
Reduction in supply chain costs	<ul style="list-style-type: none"> <li>Through joint procurement and provision of larger contracts for the hub</li> </ul>	<ul style="list-style-type: none"> <li>Capture current supply chain costs</li> </ul>	<ul style="list-style-type: none"> <li>Track changes in procurement contracts for the 6 months post move, capturing reason for change</li> </ul>
Additional revenue generated	<ul style="list-style-type: none"> <li>Income generated through the letting of space to external organisations</li> </ul>	<ul style="list-style-type: none"> <li>Budget monitoring</li> </ul>	<ul style="list-style-type: none"> <li>Monthly</li> </ul>
<b><i>Financial non-cash releasing benefits</i></b>			
<b>Benefit</b>	<b>How it will be achieved</b>	<b>How it will be measured</b>	<b>When it will be measured</b>
Staff spending more time on customer facing activities	<ul style="list-style-type: none"> <li>Service re-design and agile working</li> </ul>	<ul style="list-style-type: none"> <li>Use a timesheet method of capturing time customer facing</li> </ul>	<ul style="list-style-type: none"> <li>Capture for a six month period pre and post move</li> </ul>
Operational benefits	<ul style="list-style-type: none"> <li>Through co-location and shared service delivery</li> </ul>	<ul style="list-style-type: none"> <li>Staff and customer satisfaction surveys - one survey six months prior to the move</li> </ul>	<ul style="list-style-type: none"> <li>One survey six months prior to the move and another repeated with the same questions six months after the move</li> </ul>
Development of surplus assets/ regeneration opportunities	<ul style="list-style-type: none"> <li>Reduced requirement for accommodation</li> </ul>	<ul style="list-style-type: none"> <li>Collate a record of the sites impacted by the project in terms of m2 per organisation</li> </ul>	<ul style="list-style-type: none"> <li>Baseline six months prior to move then again when the building design has been signed off</li> </ul>
Increase in employment levels and reduction in benefit reliance	<ul style="list-style-type: none"> <li>Improved coordination of support, training, and reablement services</li> </ul>	<ul style="list-style-type: none"> <li>Employment statistics</li> </ul>	<ul style="list-style-type: none"> <li>One month prior to the completion of the regeneration scheme and again six months post completion of the regeneration scheme</li> </ul>

Hospital beds released and patients more quickly transferred to supported living	<ul style="list-style-type: none"> <li>Better coordination of health, social care, and housing services</li> </ul>	<ul style="list-style-type: none"> <li>NHS statistics on delayed transfers of care and reasons</li> </ul>	<ul style="list-style-type: none"> <li>One month prior to the completion of the regeneration scheme and again six months post completion of the regeneration scheme</li> </ul>
New investment in Ellesmere Port	<ul style="list-style-type: none"> <li>Development of the hub and surplus sites</li> </ul>	<ul style="list-style-type: none"> <li>EIA Modelling against actual</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing as delivered</li> </ul>
Contribution to net additional GVA	<ul style="list-style-type: none"> <li>Supporting and encouraging investment in surrounding residential and employment sites such as Meadow Lane, Cromwell Road and Cambridge Road</li> </ul>	<ul style="list-style-type: none"> <li>EIA Modelling against actual</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing as delivered</li> </ul>
<b>Quantifiable</b>			
<b>Benefit</b>	<b>How it will be achieved</b>	<b>How it will be measured</b>	<b>When it will be measured</b>
New residential units created	<ul style="list-style-type: none"> <li>Redevelopment of surplus sites</li> </ul>	<ul style="list-style-type: none"> <li>EIA Modelling against actual</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing as delivered</li> </ul>
Time saved by the customer/ patient, as well as those delivering the services. Improved response times.	<ul style="list-style-type: none"> <li>Better coordination of public services</li> </ul>	<ul style="list-style-type: none"> <li>Staff and customer satisfaction surveys</li> </ul>	<ul style="list-style-type: none"> <li>One survey six months prior to the move and another repeated with the same questions six months after the move</li> </ul>
Reduction in CO2 emissions	<ul style="list-style-type: none"> <li>Reduction in the number of properties</li> <li>Reduced amount of travel</li> </ul>	<ul style="list-style-type: none"> <li>Capture of CO2 emissions</li> </ul>	<ul style="list-style-type: none"> <li>Baseline six months prior to move then again for six months post move in</li> </ul>
Reduction in operating costs	<ul style="list-style-type: none"> <li>Reduction in the number of properties</li> </ul>	<ul style="list-style-type: none"> <li>Collate a record of the FM &amp; energy costs for a period of 12 months on the sites impacted by the</li> </ul>	<ul style="list-style-type: none"> <li>Review FM &amp; energy costs for the year 12 months post move in</li> </ul>

		project	
Reduction in void space	<ul style="list-style-type: none"> <li>Intensification of use of retained underused assets and co-location of services</li> </ul>	<ul style="list-style-type: none"> <li>Utilisation studies</li> </ul>	<ul style="list-style-type: none"> <li>Calculation for each site impacted by the project and then six months post move in to the Hub</li> </ul>
Reduction in backlog maintenance liabilities	<ul style="list-style-type: none"> <li>Rationalisation of the estate</li> </ul>	<ul style="list-style-type: none"> <li>Collate a the cost of the backlog maintenance in terms of high, medium and low risk plus the associated capital programme to rectify for each of the sites impacted by the project</li> </ul>	<ul style="list-style-type: none"> <li>Identify saved capital at commencement of the project</li> </ul>
Jobs directly created	<ul style="list-style-type: none"> <li>Development of the hub and surplus sites</li> </ul>	<ul style="list-style-type: none"> <li>EIA Modelling against actual</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing as delivered</li> </ul>
Jobs directly safeguarded	<ul style="list-style-type: none"> <li>Development of the hub and commitment to public service delivery in the town centre</li> </ul>	<ul style="list-style-type: none"> <li>EIA Modelling against actual</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing as delivered</li> </ul>
Jobs indirectly created	<ul style="list-style-type: none"> <li>Potential development of other sites in the wider Ellesmere Port area</li> </ul>	<ul style="list-style-type: none"> <li>EIA Modelling against actual</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing as delivered</li> </ul>
	<ul style="list-style-type: none"> <li>Supporting and encouraging investment in surrounding residential and employment sites such as Meadow Lane, Cromwell Road and Cambridge Road</li> </ul>	<ul style="list-style-type: none"> <li>EIA Modelling against actual</li> </ul>	<ul style="list-style-type: none"> <li>Ongoing as delivered</li> </ul>
<b><i>Non-quantifiable (qualitative) benefits</i></b>			
<b>Benefit</b>	<b>How it will be achieved</b>	<b>How it will be measured</b>	<b>When it will be measured</b>

Improved quality of service delivery to customers and patients	<ul style="list-style-type: none"> <li>• More flexibility of delivery of services</li> </ul>	<ul style="list-style-type: none"> <li>• Staff and customer satisfaction surveys</li> </ul>	<ul style="list-style-type: none"> <li>• One survey six months prior to the move and another repeated with the same questions six months after the move</li> </ul>
	<ul style="list-style-type: none"> <li>• Improved collaboration across partner agencies and services</li> </ul>		
	<ul style="list-style-type: none"> <li>• Enhanced communication across services</li> </ul>		
Improved customer satisfaction	<ul style="list-style-type: none"> <li>• Better communication across interrelated agencies through colocation</li> </ul>		
	<ul style="list-style-type: none"> <li>• Better quality facilities/disposal of estate which is no longer fit for purpose</li> </ul>		
	<ul style="list-style-type: none"> <li>• Improved accessibility to services through enhanced IT and reduced need to travel</li> </ul>		
	<ul style="list-style-type: none"> <li>• One Stop Shop Service delivery through community hubs</li> </ul>		
Better quality working environment	<ul style="list-style-type: none"> <li>• Development of fit for purpose facilities within the hub</li> </ul>		